

# Conferencing Solution Providers – Comparison Chart

| CONFERENCING FEATURES                    | COPPER RIVER                 | SPRINT                  | AT&T                    | MCI                     | OTHER |
|--|------------------------------|-------------------------|-------------------------|-------------------------|-------|
| Non-platform specific                    | Yes                          | No                      | No                      | No                      |       |
| Best of Breed                            | Yes                          | No                      | No                      | No                      |       |
| Ease of use                              | Yes                          | Yes                     | Yes                     | Yes                     |       |
| Flexibility                              | Yes                          | No                      | No                      | No                      |       |
| Customized                               | Yes                          | No                      | No                      | No                      |       |
| Contracts                                | No                           | Yes                     | Yes                     | Yes                     |       |
| Monthly minimums                         | No                           | No                      | Yes                     | Yes                     |       |
| Customized, Automated Reporting Features | Yes – \$No Charge            | No                      | No                      | No                      |       |
| Consolidated Billing                     | Yes                          | No                      | Yes                     | No                      |       |
| Customized Billing                       | Yes                          | No                      | No                      | No                      |       |
| On-line account history Accessible 24/7  | Yes                          | No                      | No                      | No                      |       |
| Translation services                     | Yes                          | Yes                     | Yes                     | Yes                     |       |
| Transcription services                   | Yes                          | Yes                     | Yes                     | Yes                     |       |
| Seat Minimum for Web Collaboration       | One – buy only what you need | 10-seat minimum         | 10-seat minimum         | 10-seat minimum         |       |
| Recording/Streaming                      | Yes                          | Yes                     | Yes                     | Yes                     |       |
| Archiving                                | Yes – \$No Charge            | Yes – Additional charge | Yes – Additional charge | Yes – Additional charge |       |
| Outsourcing                              | No                           | Yes                     | Yes                     | Yes                     |       |
| Software Downloads for Web Collaboration | No                           | Yes                     | Yes                     | Yes                     |       |